

CCBA® Step-by-Step Application Process Guide

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1.0 Introduction

Candidates pursuing the Certification of Capability in Business Analysis™ (CCBA®) designation have access to two helpful resources for the candidate journey:

	The CCBA Handbook	The CCBA Step-by-Step Application Process Guide (this document)
Purpose	Provides detailed information and requirements for candidate eligibility, exam preparation, identification, security, technology (specific to your exam format) and taking the exam.	Provides step-by-step support on how to complete and submit the CCBA Application in the My IIBA portal.

As a candidate, you are:

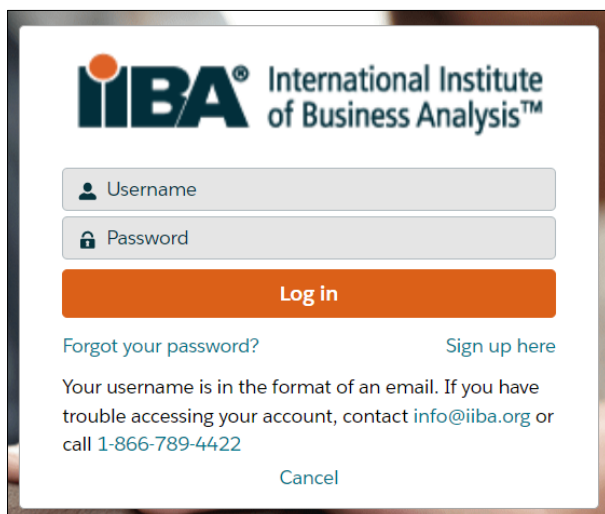
- Required to read this [CCBA Handbook](#) in its entirety
- Encouraged to refer to the [Step-by-Step Guide](#) throughout the application process

2.0 Begin Using My IIBA Portal

1. Login or Create an IIBA Account

[Login](#) with your IIBA® credentials or [create an account](#).

If this is your first time logging in, you will receive an email to activate your IIBA profile and change your password.

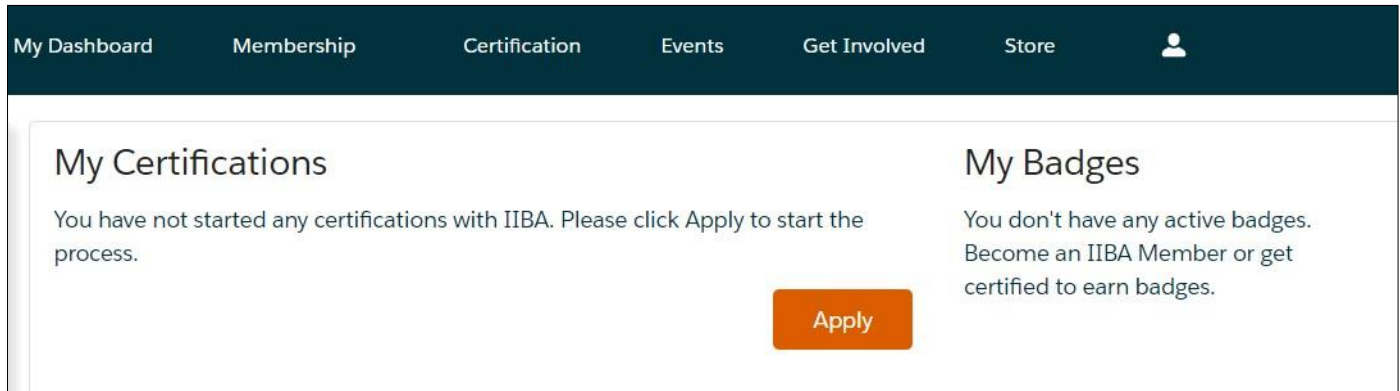


The screenshot shows the IIBA login interface. At the top left is the IIBA logo and the text 'International Institute of Business Analysis™'. Below this are two input fields: 'Username' with a person icon and 'Password' with a lock icon. A prominent orange 'Log in' button is centered below the fields. Underneath the button are two links: 'Forgot your password?' on the left and 'Sign up here' on the right. A note states: 'Your username is in the format of an email. If you have trouble accessing your account, contact info@iiba.org or call 1-866-789-4422'. At the bottom center is a 'Cancel' link.

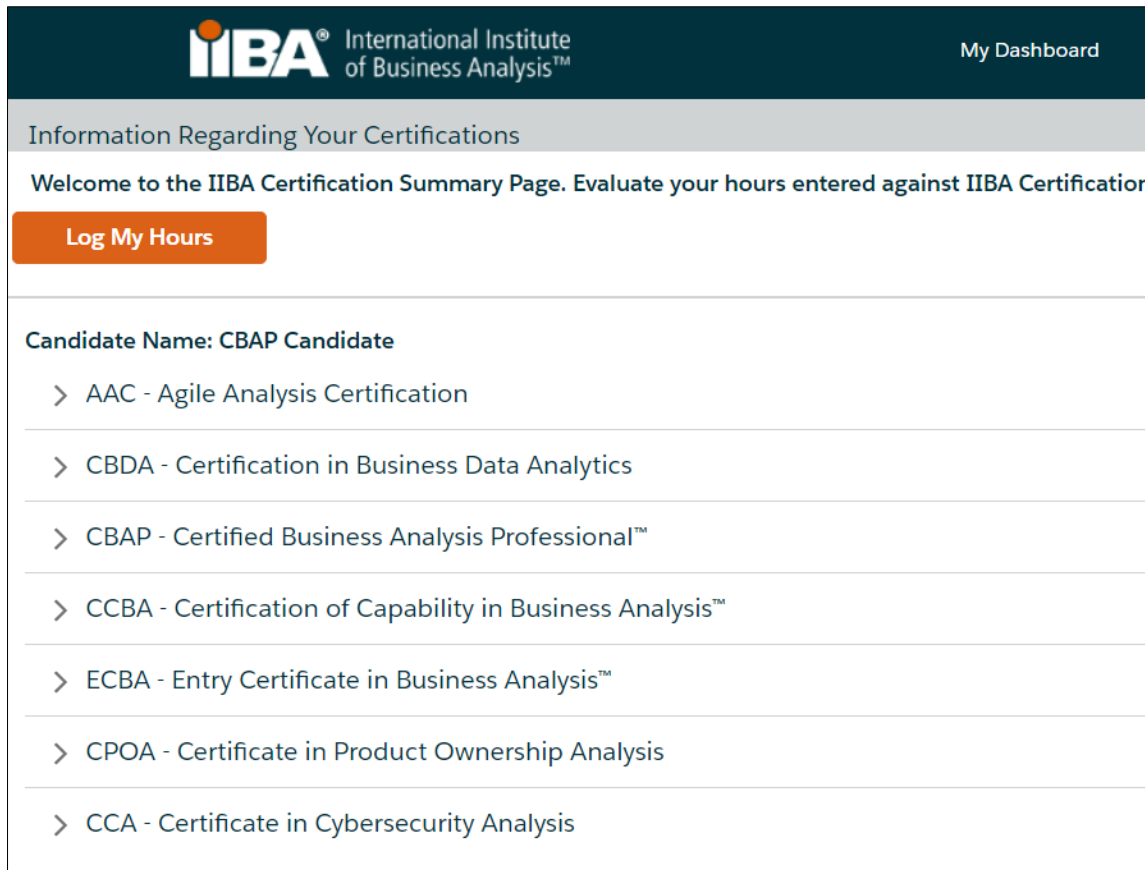
2. Access the Certification Summary Page

After logging in, click on your name in the top menu bar and click on **Dashboard**.

Then, under My Certifications, click **Apply**.



This will take you to the **Certification Summary Page**. Select **CCBA** to get started.



A list of the application requirements appears.

As you work to complete your application, this screen will update to monitor your progress.

APPLICATION REQUIREMENTS				Met
REQUIREMENT NAME	REQUIRED HOURS	YOUR HOURS	HOURS NEEDED	MET
Work History (hrs):	3750	0	3,750	
Requirements ⓘ				
KA1 Business Analysis Planning & Monitoring				
KA2 Elicitation and Collaboration				
KA3 Requirements Life Cycle Management				
KA4 Strategy Analysis				
KA5 Requirements Analysis & Design				
KA6 Solution Evaluation				
Professional Development (hrs):	21	0	21	

3.0 Pay the Application Fee

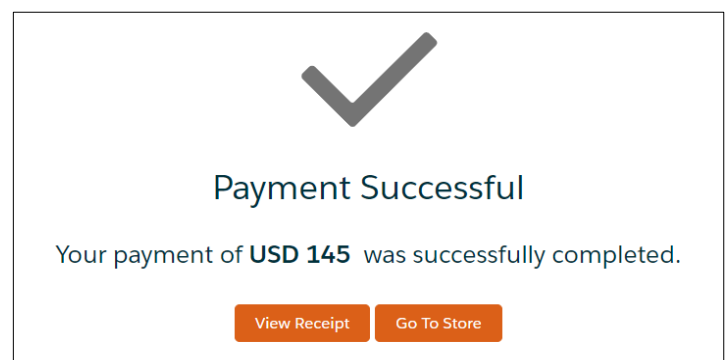
1. The Application Expires in 12 Months

NOTE: The Application Fee is non-refundable and non-transferable. It is your responsibility to ensure you do not let your application lapse.

If your application lapses, you will need to repay the application fee, re-verify that you meet the requirements, and pay the exam fee.

Before you purchase the application, ensure you meet the requirements for CCBA by reviewing the [CCBA Handbook](#).

Then, on the [Certification Summary page](#), select CCBA and click **Get Started**.



Click **Add to Order** and **Checkout** to pay the Application Fee.

Complete the information and click **Process Payment**.

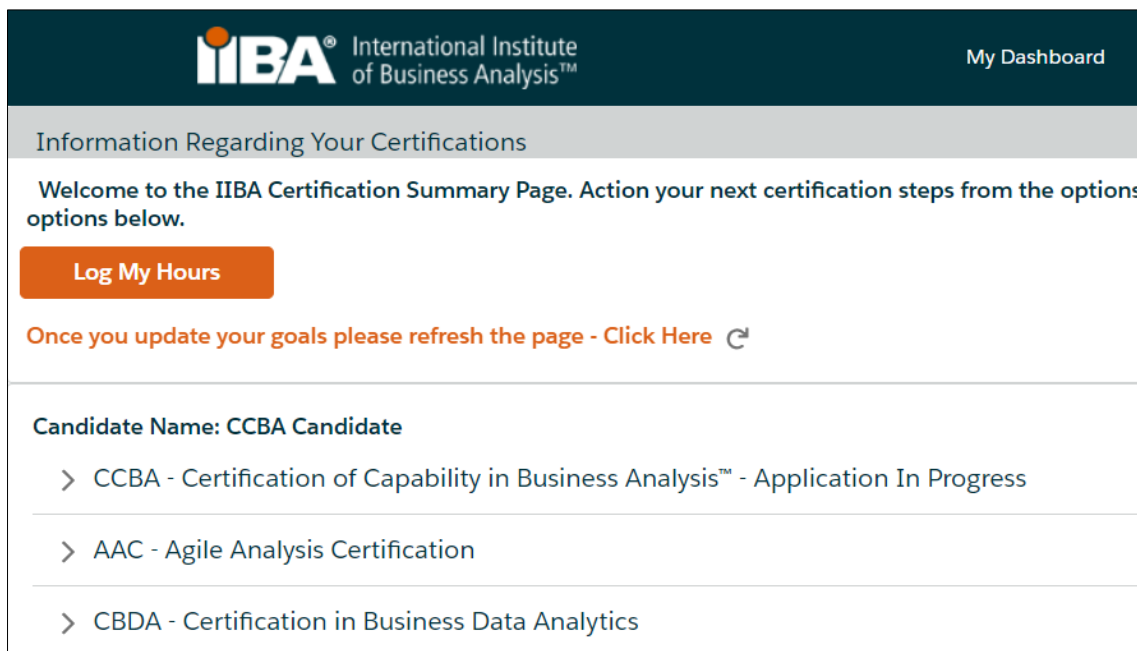
A receipt will be generated once the payment is processed. To see your receipt, click **View Receipt**.

4.0 Complete Your Application

1. View Application in Progress

After paying the Application fee, from your Dashboard, click on **Certification** and select **My Certifications**.

You will see **Application in Progress** next to CCBA on the **Certification Summary Page**.



The screenshot shows the IIBA My Dashboard interface. At the top left is the IIBA logo and the text 'International Institute of Business Analysis™'. At the top right is 'My Dashboard'. Below this is a section titled 'Information Regarding Your Certifications'. The main content area contains a welcome message: 'Welcome to the IIBA Certification Summary Page. Action your next certification steps from the options below.' There is an orange button labeled 'Log My Hours'. Below that is a link: 'Once you update your goals please refresh the page - Click Here' with a refresh icon. Underneath is a section titled 'Candidate Name: CCBA Candidate' followed by a list of certification options with expandable arrows: 'CCBA - Certification of Capability in Business Analysis™ - Application In Progress', 'AAC - Agile Analysis Certification', and 'CBDA - Certification in Business Data Analytics'.

Click on **CCBA**.

The three components of your application – Professional Development, Work History, and References – are listed as goals to complete.

Once you update your goals please refresh the page - [Click Here](#) 

Candidate Name: CCBA Candidate

▼ [CCBA - Certification of Capability in Business Analysis™ - Application In Progress](#)

Status: Application In Progress

GOALS	Status	
Professional Development	Incomplete	Get started
Work History	Incomplete	Get started
References	Incomplete	Get started

2. Enter Professional Development


In your Goals list, click **Get Started** to complete your Professional Development.

GOALS	Status	
Professional Development	Incomplete	Get started







The BA Development Log is shown on your screen.

Note that entries cannot be changed after 7 days. Make changes prior to the 7th day or complete the entries just before you submit your application.

IIBA[®] International Institute of Business Analysis[™] My Dashboard Membership Certification


 BA Development Log
CCBA Candidate

Before you log your hours, read the applicable handbook to determine the requirements for each category.
Create your entry ONLY after you have completed the activity so it can be counted towards your certification. Note that entries are locked after 7 days




 Professional Development (0)	New
 Work History (0)	New
 Professional Activities (0)	New
 Volunteer Service (0)	New
 Self-Directed Learning (0)	New
 Formal Academic Education (0)	New

On the Professional Development category click **New**.

IIBA[®] International Institute of Business Analysis[™] My Dashboard Membership Certification

 BA Development Log
CCBA Candidate

Before you log your hours, read the applicable handbook to determine the requirements for each category.
Create your entry ONLY after you have completed the activity so it can be counted towards your certification. Note that entries are locked after 7 days

 Professional Development (0)	New
 Work History (0)	New
 Professional Activities (0)	New

New Professional Development

Select a record type

- Classroom Course
- Chapter Event
- Chapter Study Group
- Conference Workshop
- Online Course

Record your CCBA Professional Development hours under **these record types only**:

- Classroom Course
- Chapter Study Group
- Online Course

Example: Select **Classroom Course** and click **Next**.

New Professional Development: Classroom Course

* = Required Information

Training completed through IIBA Endorsed and other training providers.

* Activity Title

* Organization Name

Description

Organization Website


* Contact First Name 

* Contact Last Name 


* Contact Email 

Contact Phone 

* Start Date 

* End Date 

* Hours

Please ensure that each required field is filled in accurately and completely.

Inaccurate and/or incomplete information will be flagged upon audit.

* Knowledge Area/Domain ⓘ

Available

- Business Analysis Planning & Monitoring - KA1
- Elicitation and Collaboration - KA2
- Requirements Life Cycle Management - KA3
- Strategy Analysis - KA4
- Requirements Analysis & Design Definition - KA5
- Solution Evaluation - KA6
- Business Analysis Knowledge - KA7
- Agile Mindset - KA8
- Strategy Horizon - KA9
- Initiative Horizon - KA10

Chosen

Select a Knowledge Area (KA) from the “Available” field and use the arrow to move it to this “Chosen” field.

Select as many of the KAs as are relevant to the activity.

- Business Analysis Planning & Monitoring: KA1
- Elicitation and Collaboration: KA2
- Requirements Life Cycle Management: KA3
- Strategy Analysis: KA4
- Requirements Analysis & Design Definition: KA5
- Solution Evaluation: KA6

System Information

* BA Development Log ⓘ

CCBA Candidate ✕

What resources did you use to prepare? ⓘ

--None--

Cancel
Save & New
Save

Complete the Information and **Save**.

The hours will appear in your BA Development Log.

Follow the same steps for **Chapter Study Group** or **Online Course**.

Select **See Progress on My Certifications** where the system tracks **Required Hours, Your Hours, Hours Needed** and **Met**.

BA Development Log
CCBA Candidate

See Progress on My Certifications

Before you log your hours, read the applicable handbook to determine the requirements for each category.
Create your entry **ONLY** after you have completed the activity so it can be counted towards your certification. **Note that entries are locked after 7 days**

Professional Development (1) New

PD Number	Activity Type	Hours	Start Date
PD-221782	Classroom Course	21.00	04/04/2023

[View All](#)

Use the refresh link (upper left) to view your updated progress.

Information Regarding Your Certifications

Welcome to the IIBA Certification Summary Page. Action your next certification steps from the options below options below.

[Log My Hours](#)

Once you update your goals please refresh the page - [Click Here](#) ↻

Professional Development (hrs):	21	21	0	✓
	REQUIRED HOURS	YOUR HOURS	HOURS NEEDED	MET

A checkmark shows that the Professional Development goal is Complete.

Candidate Name: CCBA Candidate


▼ [CCBA - Certification of Capability in Business Analysis™ - Application In Progress](#)

Status: Application In Progress Term Start Date:


GOALS	Status	
Professional Development	Complete	✓
Work History	Incomplete	Get started
References	Incomplete	Get started

3. Enter Work History


Select **Get Started** to complete your Work History.

GOALS	Status	
Professional Development	Complete	
Work History	Incomplete	Get started
References	Incomplete	Get started
Submit your Application	Incomplete	
Pay Exam Fee	Incomplete	


In your BA Development Log, on the Work History category click **New**.


Professional Development (1)

New

PD Number	Activity Type	Hours	Start Date	
PD-221782	Classroom Course	21.00	04/04/2023	

[View All](#)


Work History (0)

New

You are required to have completed a minimum of **3,750 hours** of business analysis work in the last 7 years. The work must align with A Guide to the Business Analysis Body of Knowledge® (BABOK® Guide) [Knowledge Areas](#) (KAs) and include:

- A minimum of 900 hours each, in 2 Knowledge Areas (KAs)
- OR a minimum of 500 hours each, in 4 Knowledge Areas
- And any additional hours needed to reach the total 3,750 hours

Completed Work Hours include:

- Contact information for your direct supervisor/manager or client
- Work history and hours
- Work history Knowledge Areas

Select the [Knowledge Areas \(KAs\)](#) appropriate to your certification.

- Business Analysis Planning & Monitoring: KA1
- Elicitation and Collaboration: KA2
- Requirements Life Cycle Management: KA3
- Strategy Analysis: KA4
- Requirements Analysis & Design Definition: KA5
- Solution Evaluation: KA6

New Work History

* = Required Information

Record hours worked. See Certification & Recertification Handbooks for details.

Work History

* BA Development Log ⓘ

CCBA Candidate



Information

* Organization Name

Organization Website

Work Description

* Start Date ⓘ

* End Date ⓘ

* Contact First Name

* Contact Last Name

* Contact Email

Contact Phone

Work Hours

Work History 1 (hrs) ⓘ

WH Knowledge Area 1 ⓘ

Search WH Knowledge Areas...



Work History 2 (hrs) ⓘ

WH Knowledge Area 2 ⓘ

Search WH Knowledge Areas...



Work History 3 (hrs) ⓘ

WH Knowledge Area 3 ⓘ

Search WH Knowledge Areas...



Work History 4 (hrs) ⓘ

WH Knowledge Area 4 ⓘ

Search WH Knowledge Areas...



Work History 5 (hrs) ⓘ

WH Knowledge Area 5 ⓘ

Search WH Knowledge Areas...



Work History 6 (hrs) ⓘ

WH Knowledge Area 6 ⓘ

Search WH Knowledge Areas...



Please ensure that each required field is filled in accurately and completely.

Inaccurate and/or incomplete information will be flagged upon audit.

Complete the Information and **Save**. The hours will appear in your BA Development Log.

Work Hours

<p>Work History 1 (hrs) ⓘ</p> <input style="width: 90%;" type="text" value="1,000.00"/>	<p>WH Knowledge Area 1 ⓘ</p> <div style="border: 1px solid #ccc; padding: 2px; display: flex; align-items: center;"> 📁 KA1 - Business Analysis Planning & Monitoring (✕ </div>
<p>Work History 2 (hrs) ⓘ</p> <input style="width: 90%;" type="text" value="1,100.00"/>	<p>WH Knowledge Area 2 ⓘ</p> <div style="border: 1px solid #ccc; padding: 2px; display: flex; align-items: center;"> 📁 KA2 - Elicitation and Collaboration (CORE) ✕ </div>
<p>Work History 3 (hrs) ⓘ</p> <input style="width: 90%;" type="text" value="800.00"/>	<p>WH Knowledge Area 3 ⓘ</p> <div style="border: 1px solid #ccc; padding: 2px; display: flex; align-items: center;"> 📁 KA4 - Strategy Analysis (CORE) ✕ </div>
<p>Work History 4 (hrs) ⓘ</p> <input style="width: 90%;" type="text" value="900.00"/>	<p>WH Knowledge Area 4 ⓘ</p> <div style="border: 1px solid #ccc; padding: 2px; display: flex; align-items: center;"> 📁 KA6 - Solution Evaluation (CORE) ✕ </div>
<p>Work History 5 (hrs) ⓘ</p> <input style="width: 90%;" type="text"/>	<p>WH Knowledge Area 5 ⓘ</p> <div style="border: 1px solid #ccc; padding: 2px; display: flex; align-items: center;"> <input style="width: 90%; border: none;" type="text" value="Search WH Knowledge Areas..."/> 🔍 </div>
<p>Work History 6 (hrs) ⓘ</p> <input style="width: 90%;" type="text"/>	<p>WH Knowledge Area 6 ⓘ</p> <div style="border: 1px solid #ccc; padding: 2px; display: flex; align-items: center;"> <input style="width: 90%; border: none;" type="text" value="Search WH Knowledge Areas..."/> 🔍 </div>

Cancel
Save & New
Save

Select **See Progress on My Certifications** where the system tracks **Required Hours, Your Hours, Hours Needed** and **Met**.

BA Development Log
CCBA Candidate

See Progress on My Certifications

Before you log your hours, read the applicable handbook to determine the requirements for each category.
Create your entry **ONLY** after you have completed the activity so it can be counted towards your certification. Note that entries are locked after 7 days

📁 Professional Development (1)
New

PD Number	Activity Type	Hours	Start Date
PD-221782	Classroom Course	21.00	04/04/2023

View All

📁 Work History (1)
New

WH Number	Organization Name	Total Working Hours	Start Date
WH-184703	BA Associates	3,800.00	27/02/2017

View All

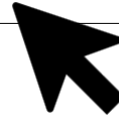
Use the refresh link (upper left) to view your updated progress.

Information Regarding Your Certifications

Welcome to the IIBA Certification Summary Page. Action your next certification steps from the options below options below.

[Log My Hours](#)

Once you update your goals please refresh the page - [Click Here](#)



APPLICATION REQUIREMENTS				Met
REQUIREMENT NAME	REQUIRED HOURS	YOUR HOURS	HOURS NEEDED	MET
Work History (hrs):	3750	3800	-50	
Requirements ⓘ				
KA1 Business Analysis Planning & Monitoring		1000		
KA2 Elicitation and Collaboration		1100		
KA3 Requirements Life Cycle Management				
KA4 Strategy Analysis		800		
KA5 Requirements Analysis & Design				
KA6 Solution Evaluation		900		

A checkmark shows that the Work History goal is Complete.

Candidate Name: CCBA Candidate



▼ [CCBA - Certification of Capability in Business Analysis™ - Application In Progress](#)

Status: Application In Progress Term Start Date:

GOALS	Status	
Professional Development	Complete	
Work History	Complete	
References	Incomplete	Get started

4. Enter References

Select **Get Started** to complete your References.

GOALS	Status	
Professional Development	Complete	
Work History	Complete	
References	Incomplete	Get started
Submit your Application	Incomplete	
Pay Exam Fee	Incomplete	

Complete the form. Provide 2 References.

Your references can be a credentialed CCBA®/CBAP®, a career manager or a client (internal or external).

They must know you for at least 6 months.

References must provide a work email (not Gmail, Hotmail etc.).

Reference Goal Submission Form

To complete the reference goal, please enter the required information below for your two references ensuring they meet the reference criteria outlined in the handbook. Note: your references will be contacted by IIBA if your application is selected for audit. If you have any questions, please e-mail certification@iiba.org.

First

First Name *

Last Name *

E-mail *

Phone Number *

Second

First Name *

Last Name *

E-mail *

Phone Number *

When finished, click **Submit**.

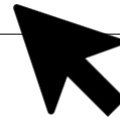
On the **Certification Summary Page**, use the refresh link (upper left) to view your updated progress.

Information Regarding Your Certifications

Welcome to the IIBA Certification Summary Page. Action your next certification steps from the options below options below.

Log My Hours

Once you update your goals please refresh the page - [Click Here](#) ↻



On the **Certification Summary Page**, a checkmark shows that the References goal is Complete.

Your application status is **Ready to be Submitted**.

Candidate Name: CCBA Candidate	
▼ CCBA - Certification of Capability in Business Analysis™ - Ready to be Submitted	
Status: Ready to be Submitted	
GOALS	Status
Professional Development	Complete ✓
Work History	Complete ✓
References	Complete ✓

5.0 Submit Your Application

1. The Application Has a 12-Month Term

The application will expire within 12 months of purchase. The fee is non-refundable and non-transferable.

It is your responsibility to ensure you do not let your application lapse.

- If your application lapses, you will need to repay the application fee, re-verify that you meet the requirements, before you can purchase the exam.




See the [CCBA Handbook](#) for full details.

Click **Get Started** to submit your application.

Candidate Name: CCBA Candidate

▼ [CCBA - Certification of Capability in Business Analysis™ - Ready to be Submitted](#)

Status: Ready to be Submitted

GOALS	Status	
Professional Development	Complete	
Work History	Complete	
References	Complete	
Submit your Application	Incomplete	Get started
Pay Exam Fee	Incomplete	

2. Agree to the Attestations

Before you Submit your Application, you will be asked to read and abide by:

- [Code of Ethical Conduct and Professional Standards](#)
- [IIBA Certification and Recertification Terms and Conditions](#)
- [CCBA Handbook](#)

3. Opt In or Out of the Certified Professional Directory

Certification Registry

Do you consent to having the following information made publicly available, upon your achievement of the certification, on our international public registry, located within the [Certified Registries section](#) of the [IIBA website](#), and used for statistical purposes by IIBA for affiliated chapters and organizations:

1. Certification achieved
2. First and last names
3. City, state/province and country
4. Certification date

I consent to the above statement.

Check the box to provide your consent if you would like your name to appear in the [Certified Professional Directory](#).

The information will include your:

- Certification achieved and date
- Full name
- City, state/province, and country

If you prefer to opt out, leave the consent box unchecked.

If you consent now but decide to opt out of the directory in the future, follow these steps:

1. [Login](#) with your IIBA credentials.
2. Click on the Profile icon in the top menu bar. Select Profile.
3. Scroll down the page to Agreements. Click **Change**.
4. De-click the Cert Directory Consent option and **Save**.



4. Submit the Attestations Page

When you click Submit on the Attestations Page, your application will be submitted.

Your application status will then be **Approved** or **Approved Pending Audit** (if randomly selected for an audit).

This status will appear on the [Certification Summary Page](#) and in an email sent to you from IIBA. If applicable, instructions will be included for proceeding through the audit process.

6.0 Next Steps

Use the [CCBA Handbook](#) for how to purchase and schedule your exam, prepare required identification, and follow exam security procedures.

Consider How You Will Take Your Exam:

- Online Remoted Proctored:** If you choose to take the exam online remote proctored, refer to the [IIBA Guide to Online Proctored Exams](#) for your technology, identification, and security requirements.
- PSI Test Center:** If you choose to take the exam at a PSI Test Center, refer to the [PSI Test Center Experience](#).

For over 20 years, International Institute of Business Analysis™ (IIBA®) has helped shaped the practice of business analysis to achieve better enterprise outcomes. A professional association with 30,000 members, 120 chapters, 1,500 volunteers, and 500 partners worldwide, IIBA supports the recognition of business analysis within organizations. It enables networking and community engagement, provides foundational standards and resources, and offers internationally recognized certification programs for career advancement. For more information, visit iiba.org.